



# Barrowby Church of England Primary School

## Wrap Around Care Survey

We have recently established Wrap Around Care: initially starting with a Breakfast Club followed by an After-School Club. These have proved very popular and have now been running for over a year.

We would like to find out from parents how they are finding this provision and if there are any ways that we can improve on the service that we offer. In July 2021, we surveyed our parents and the results are below.

We had 153 responses to the survey. Each response represents 0.65%.

### Breakfast Club

Have you used the Breakfast Club?	Yes	30.7%
	No	69.3%

Are you happy with the Breakfast Club provision e.g. cost, food provided, activities, booking system?	Yes	46.4%
	No	0%
	Not used	53.6%

We also asked parents if there were any changes that we could make to our Breakfast Club provision that would improve it. We had the following comments:

- *A more fluid approach. If children don't arrive at 7.45 they can still eat and still have time to eat. I appreciate COVID means separating children, but if things return to more normal in September maybe having a cut off time of arrival by 8:15 in order to eat. I don't know if this is feasible with staffing etc*
- *Beans on toast!*
- *Accept childcare vouchers.*
- *When we used it our child was always happy and eager to attend.*

### Thank you for your comments.

*I am pleased to see that parents are happy with the provision.*

- *We do facilitate children eating breakfast up until 8.10 am.*
- *We did originally offer beans on toast on our menu when the provision first opened. However, after advice from the Food Service from Lincolnshire County Council we removed them from the menu, in order to comply to the Healthy Food Standards.*
- *We are unable to accept childcare vouchers as our Breakfast Club as this requires payment in advance, at time of booking. This is to reduce the administration time involved in running the provision and to keep the cost of the provision as low as we can to ensure affordability for all of our families.*

### After School Club

Have you used the After School Club?	Yes	28.8%
	No	71.2%

Are you happy with the After School Club provision e.g. cost, food provided, activities, booking system?	Yes	41.8%
	No	1.3%
	Not used	56.9%

Do you think that our Wrap Around Care offers good value for money?	Yes	54.9%
	No	1.3%
	Not used	43.8%



We also asked parents if there were any changes that we could make to our After-School Club provision that would improve it. We had the following comments:

- *More flexible with attendance to cover emergencies or to support parents with difficult working hours. I am a supply teacher so it would be useful to know I can accept work with peace of mind I have childcare.*
- *17.45 collection for parents who finish work at 5.30, if you could guarantee a place and pay monthly if it was needed every week.*
- *Accept childcare vouchers.*
- *My child loves it - but we only need it occasionally*

**Thank you for your comments.**

*Again, I am pleased to see that parents are happy with the provision that we offer.*

- *Sadly, we cannot guarantee places due to the demand for places.*
- *We always help where we are able to with last minute requests and accommodate these wherever we can. All booking requests are subject to availability and are at the discretion of the Headteacher. If you need to make a last-minute booking please contact the school office.*
- *We do not have enough demand for a later finishing time to make this option viable. We will periodically review this and if demand increases sufficiently we would look review this position.*
- *We are unable to accept childcare vouchers as our After-School Club as this requires payment in advance, at time of booking. This is to reduce the administration time involved in running the provision and to keep the cost of the provision as low as we can to ensure affordability for all of our families.*

Is there anything else that we could do that would improve our Wrap Around Care provision?

- *Accept Fideliti childcare vouchers to reduce the costs for working parents*
- *It would be good if payment could be made through the government tax free childcare scheme. I think the care provided is fantastic and both my children are so happy going to wrap around care.*
- *The carers, activities and menus are great. My son loves going.*

**Thank you for your comments.**

- *As explained, we are unable to accept childcare vouchers as our Wrap Around Care requires payment in advance, at time of booking. This is to reduce the administration time involved in running the provision and to keep the cost of the provision as low as we can to ensure affordability for all of our families.*

From September, as the Government progress to Stage 4 of their Roadmap, we will be able to increase the number of places available in both the Breakfast and After-School Club when all social distancing measures are removed.

Thank you for your feedback.

Yours sincerely



Mr L Batey  
Headteacher

